

LTCS BEST PRACTICE CATALOG SUBMISSION

Project Title: Video Production Training Program

Function Category:

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PATIENT-FOCUSED

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ORGANIZATION

☐

STRUCTURES

Sub-category(s): Care Of Patients

Heading: Planning

Contact Person: Mike Daly

Telephone Number: (707) 254-2353

Hospital: Napa State Hospital

The following items are available regarding this Best Practice:

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Photographs

☐

Video Tape

☐

Drawings

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Manual

1. SELECTION OF PROJECT/PROCESS AREA (Describe how and why your team selected this project/process area for improvement.):

The hospital wanted to expand Vocation Services to include more skilled job training.

2. UNDERSTANDING EXISTING CONDITION WHICH NEEDS IMPROVEMENT (Describe the relationship of your project to your goals for improvement, and describe current process performance.):

Video Production training is a multi-skill training program which provides training in the following areas:

- Videography,
- Video Editing,
- 3 D Animation,
- Stage Lighting,
- Audio Taping Technology,
- Character Generation,
- Script and Screenplay Authoring,
- Video Store Sales Representative Training

3. ANALYSIS (Describe how the problem was analyzed.):

A proposal to set up a Video Production Training Program was submitted to the Director of Vocational Services and the Director of Central Program Services. It was then sent to the Clinical Management team for approval. Copies of this proposal are available.

4. IMPLEMENTATION (Describe your implementation of the solution.):

I wrote the Video Production Training proposal and after approval, CPS set up interviews to find an individual who was qualified to conduct the program. The class was then set up and qualified client candidates were chosen. (Entrance and Exit criteria are available.)

5. RESULTS (Demonstrate that an improvement has occurred as a result of the project/process area implementation.):

The first class has graduated from the training program and the clients provide videotape services to the hospital as a whole through the hospital's Job Training Program.

6. LEARNING (Describe what the team learned and how they used those lessons to continuously improve the success of this Best Practice.):

The Video Production Training Program has provided a valuable service to both the clients and staff at Napa State Hospital. Subsequently, the same process was used to set up a computer training program which has trained clients in both hardware and software technologies.